

Click to begin



Maitre'D®

2005 Setup Guidelines

Workstations



This document will guide you through setting up Workstations in Maitre'D.

The Workstation function allows you to set up the access to revenue centers, printouts, modes' schedule, devices and screen style.

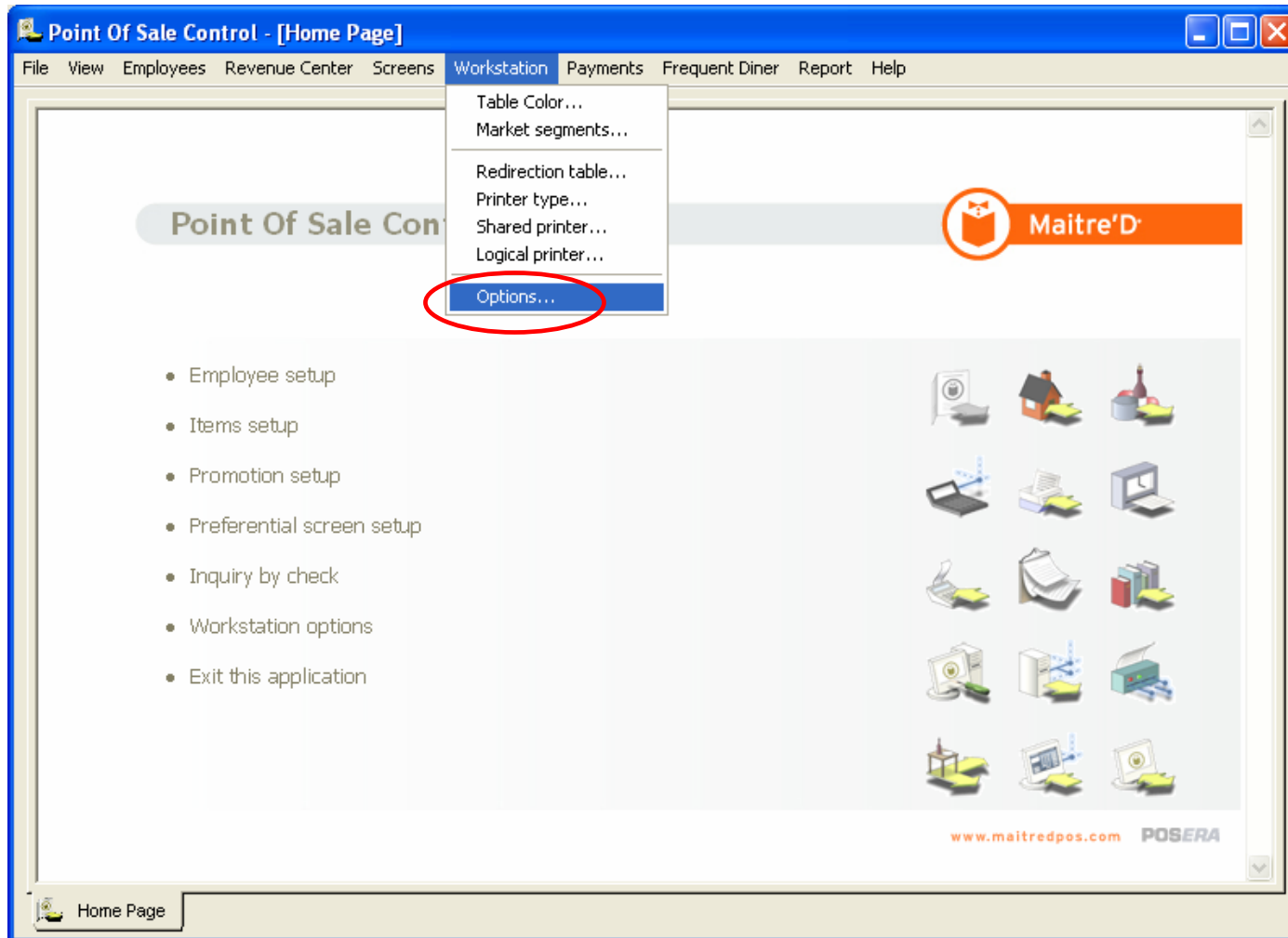
If using a Local workstation, it is always the highest available number. On a typical Demonstrator license, it is number 3.



Workstations

Click to continue

In the P.O.S. Control module, click on Workstation, then click on Options.

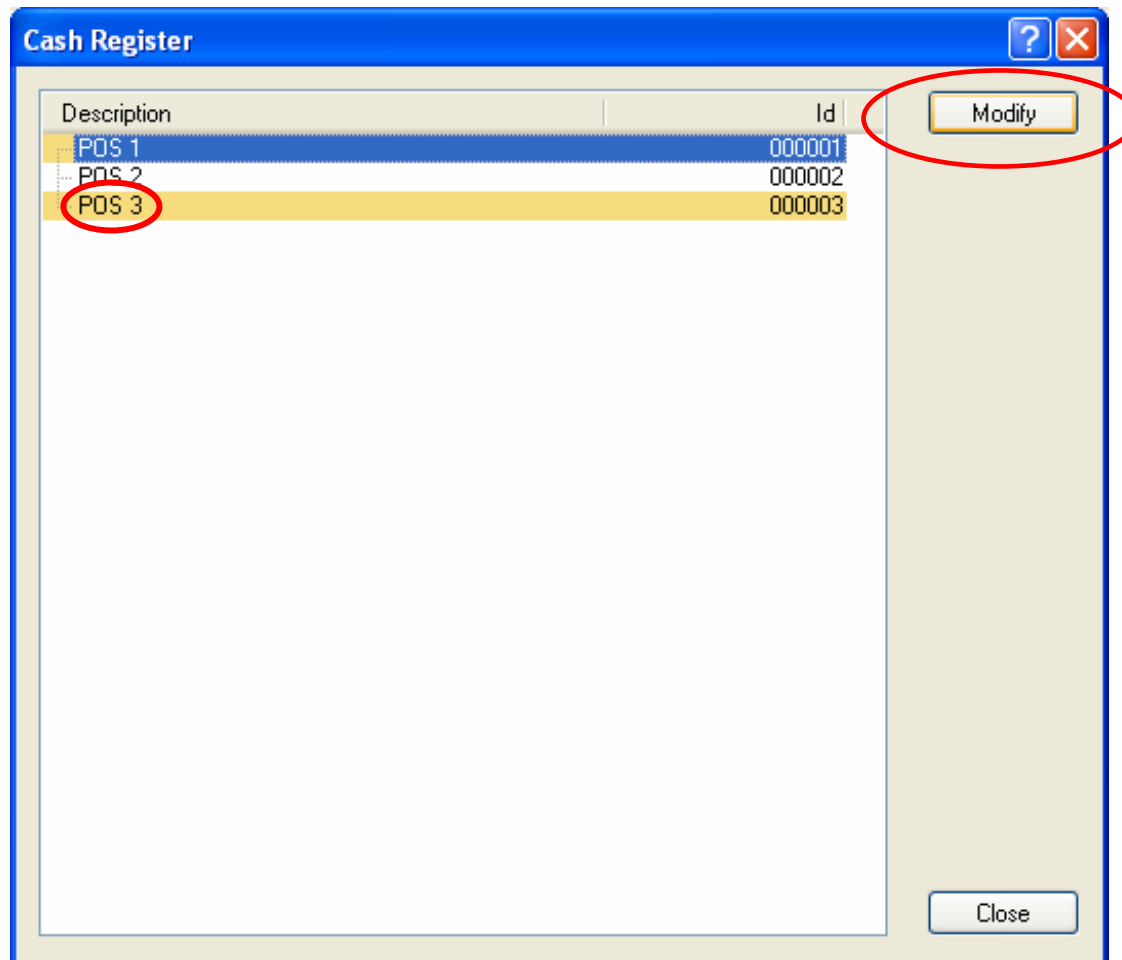




Workstations

Click to continue

Select the Workstation record.
Click on MODIFY.



Workstations

Click to continue

Select the Default Mode this workstation will be in when it first starts.

Workstation #3

Workstation
Revenue Center
Mode
Invoice
Messages
Ports
Printers
Devices
Advanced

Workstation

Setup

Description: POS 3

Default Mode: LUNCH (Selected)

Floor plan: Closed, DINNER, HAPPY HOUR, LUNCH

Creation Date: 04-19-2006

IP Address: 223.1.1.128

Output

Check 1: Null

Check 2: Null

Eft: Null

Delivery 1: Null

Delivery 2: Null

Sos Key: Null

Kitchen Admin.: Null

Receipt

Printout: Null

Replacement: Null

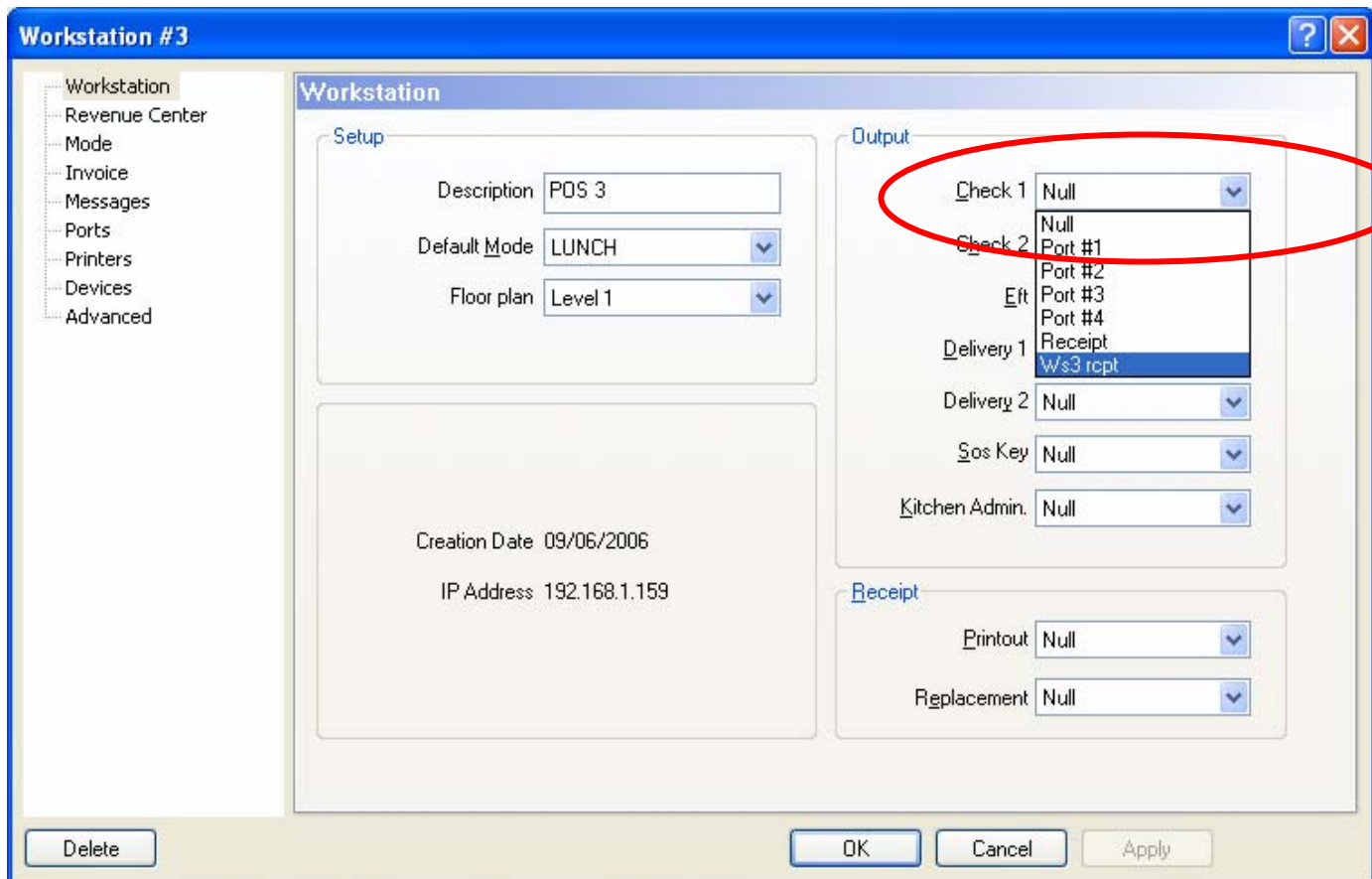
Buttons: Delete, OK, Cancel, Apply

Workstations

Click to continue

Select the printer where the Check will be printed.

Note: This should be set to a Shared Printer, or this could be set to a physical serial port, but this is not recommended, as you would lose the Replacement functionality.



Workstation #3

Workstation

Setup

Description: PDS 3

Default Mode: LUNCH

Floor plan: Level 1

Creation Date: 09/06/2006

IP Address: 192.168.1.159

Output

Check 1: Null

Check 2: Port #1

Exp: Port #2

Exp: Port #3

Exp: Port #4

Delivery 1: Receipt

Delivery 2: Null

Sos Key: Null

Kitchen Admin.: Null

Receipt

Printout: Null

Replacement: Null

Buttons: Delete, OK, Cancel, Apply



Workstations

[Click to continue](#)

If necessary, select the printer where a 2nd Check will be printed.
Note: This is usually set to Null.

Select the printer where Electronic Funds Transfer slips will be printed.

The screenshot shows the 'Workstation #3' configuration window. On the left is a tree view with 'Workstation' selected. The main area is divided into 'Setup' and 'Output' sections. The 'Setup' section contains: Description (POS 3), Default Mode (LUNCH), and Floor plan (Level 1). The 'Output' section contains: Check 1 (Null), Check 2 (Null), Eft (Null), Delivery 1 (Null), Delivery 2 (Null), Sos Key (Null), and Kitchen Admin. (Null). The 'Eft' dropdown is circled in red. Below the 'Output' section is a 'Receipt' section with Printout (Null) and Replacement (Null). At the bottom are buttons for Delete, OK, Cancel, and Apply. The 'Creation Date' is 04-19-2006 and the 'IP Address' is 223.1.1.128.

| Section | Field | Value |
|---------|----------------|---------|
| Setup | Description | POS 3 |
| | Default Mode | LUNCH |
| | Floor plan | Level 1 |
| Output | Check 1 | Null |
| | Check 2 | Null |
| | Eft | Null |
| | Delivery 1 | Null |
| | Delivery 2 | Null |
| | Sos Key | Null |
| | Kitchen Admin. | Null |
| Receipt | Printout | Null |
| | Replacement | Null |



Workstations

Click to continue

Select the **Printout Port** or shared printer for reports, such as Main Reading, Server Readings, Activity Reports, Voids and Promotion coupons.

Select a **Replacement** printer where the printouts will be sent if the shared printer does not answer.

Click on **Revenue Center**.

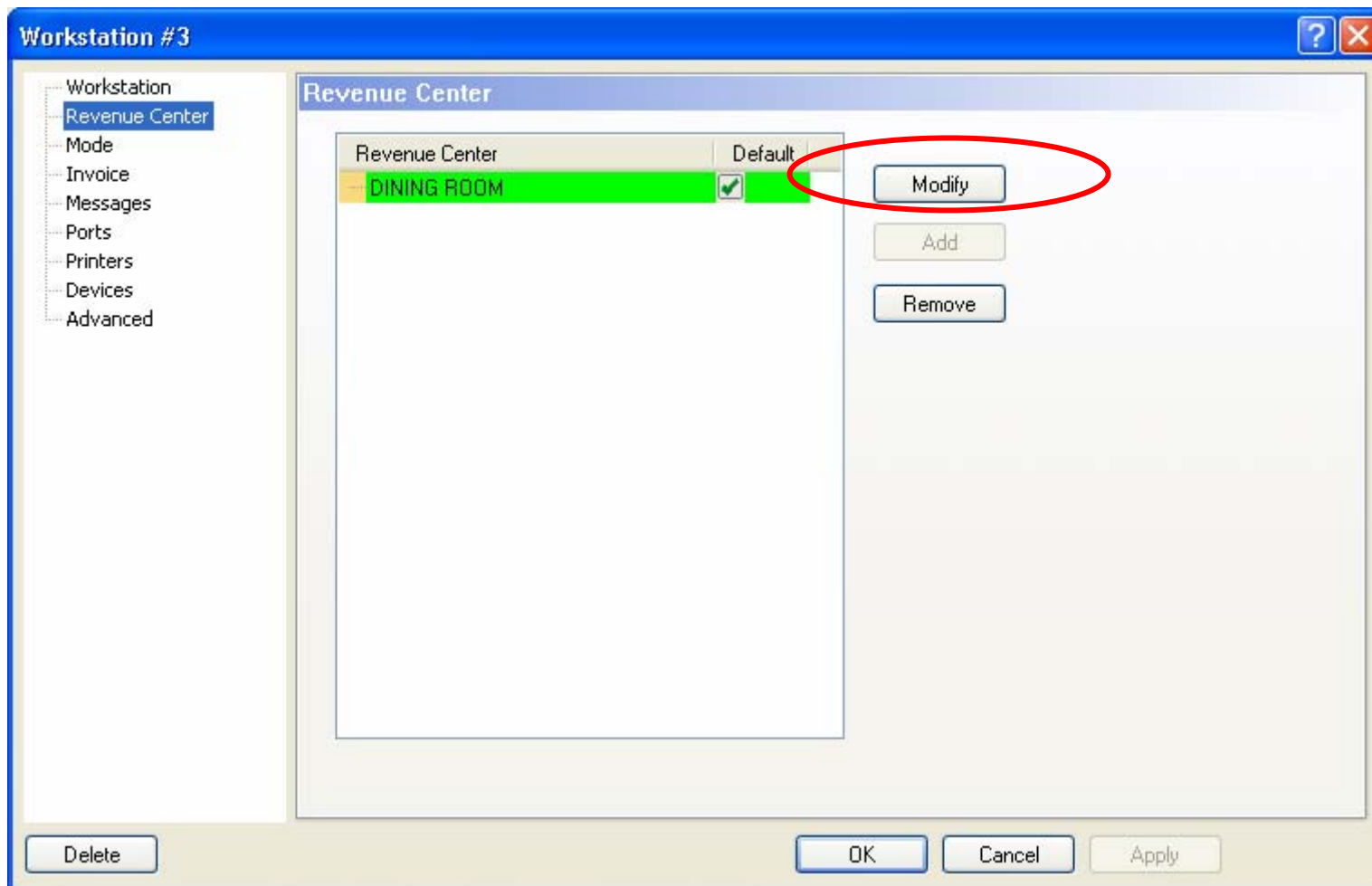
The screenshot shows the 'Workstation #3' configuration window. On the left is a tree view with 'Revenue Center' selected. The main area is divided into 'Setup' and 'Output' sections. The 'Receipt' section at the bottom right is circled in red. Below the dialog are 'Delete', 'OK', 'Cancel', and 'Apply' buttons.

| Section | Field | Value |
|---------|----------------|----------|
| Setup | Description | POS 3 |
| | Default Mode | LUNCH |
| | Floor plan | Level 1 |
| Output | Check 1 | Ws3 rcpt |
| | Check 2 | Null |
| | Eft | Null |
| | Delivery 1 | Null |
| | Delivery 2 | Null |
| | Sos Key | Null |
| | Kitchen Admin. | Null |
| Receipt | Printout | Ws3 rcpt |
| | Replacement | Null |

Workstations

Click to continue

Click on MODIFY.





Workstations

Click to continue

This branch allows you to setup an automatic **Mode** schedule for each day of the week.

Note: Use military time, with a decimal point to separate hours from minutes.

Click on Invoice.

The screenshot shows the 'Workstation #3' dialog box with the 'Mode' section selected. The table below shows the schedule for each day of the week, with the 'HAPPY' column circled in red. A red arrow points to the 'Mode' option in the left-hand menu.

| | LUNCH | HAPPY | DINNER | | Closed |
|-----------|-------|-------|--------|------|--------|
| Monday | 6.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Tuesday | 6.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Wednesday | 6.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Thursday | 6.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Friday | 6.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Saturday | 6.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Sunday | 6.00 | 0.00 | 0.00 | 0.00 | 0.00 |



Workstations

Click to continue

The **Authorization** area is used to define messages that print at the bottom of every check.
The **Room Charge** area is used to define the Room Charge messages & signature lines
Use the **Same As** dropdown list if more then one workstation uses the same Authorization Lines.

Workstation #3

- Workstation
- Revenue Center
- Mode
- Invoice
- Messages
- Ports
- Printers
- Devices
- Advanced

Invoice

Authorization

| | |
|---------|--------------------|
| Line #1 | PLEASE COME AGAIN! |
| Line #2 | |
| Line #3 | |
| Line #4 | |
| Line #5 | |
| Line #6 | |
| Same as | |

Room Charge

| | |
|---------|-------|
| Line #1 | |
| Line #2 | |
| Line #3 | |
| Line #4 | |
| Line #5 | |
| Same as | POS 1 |

Delete OK Cancel Apply



Workstations

Click to continue

Enter a **Message** of up to 5 lines of 30 characters to convey information to the employees through the upper left corner of the log in screen.

Use the **Same As** dropdown list if more then one workstation uses the same Message Lines.

Click on Ports.

Workstation #3

- Workstation
- Revenue Center
- Mode
- Invoice
- Messages
- Ports
- Printers
- Devices
- Advanced

Messages

Messages

Line #1

Line #2

Line #3

Line #4

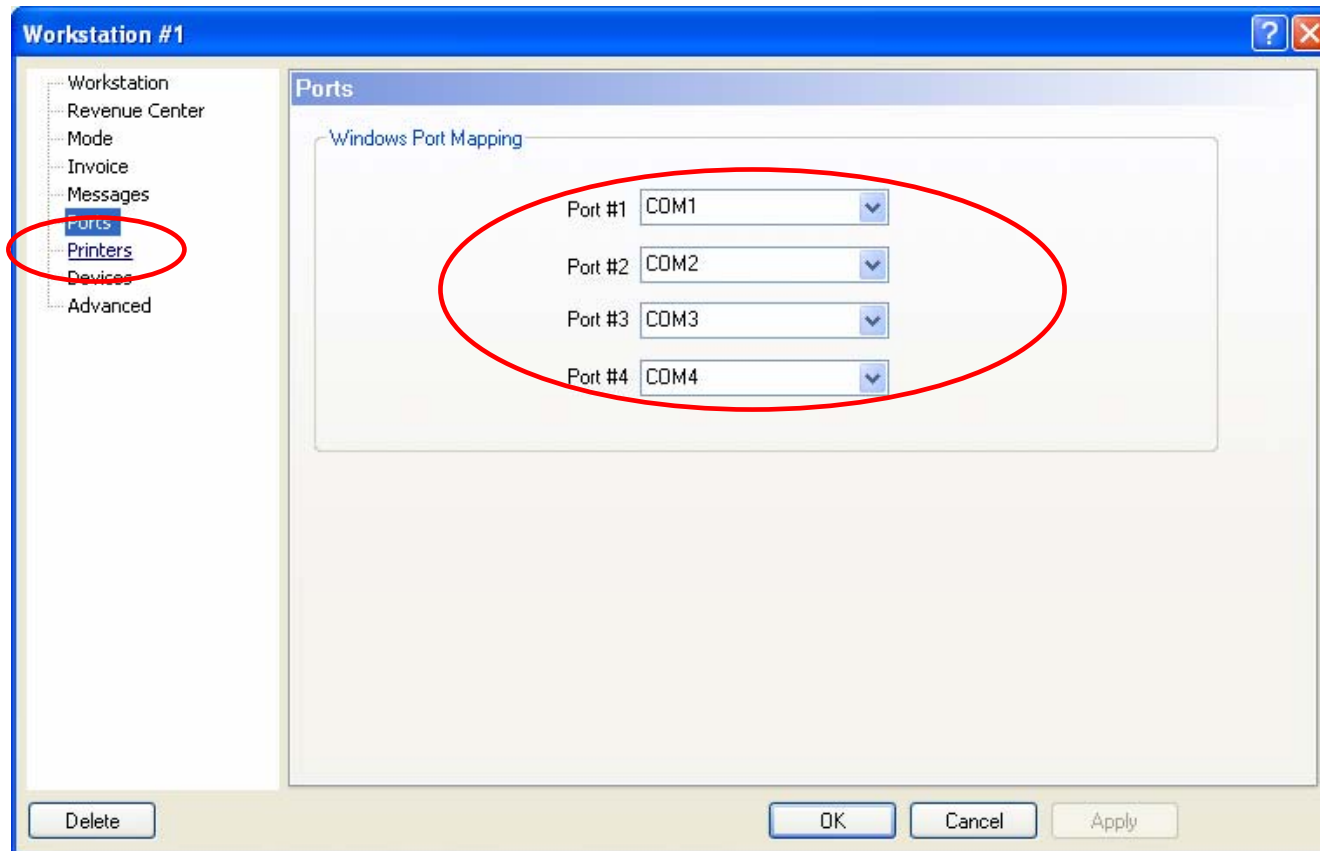
Line #5

Same as

Delete OK Cancel Apply

These Windows Port Mapping options are only used with a Serial Printer Hub Server.

Click on Printers.

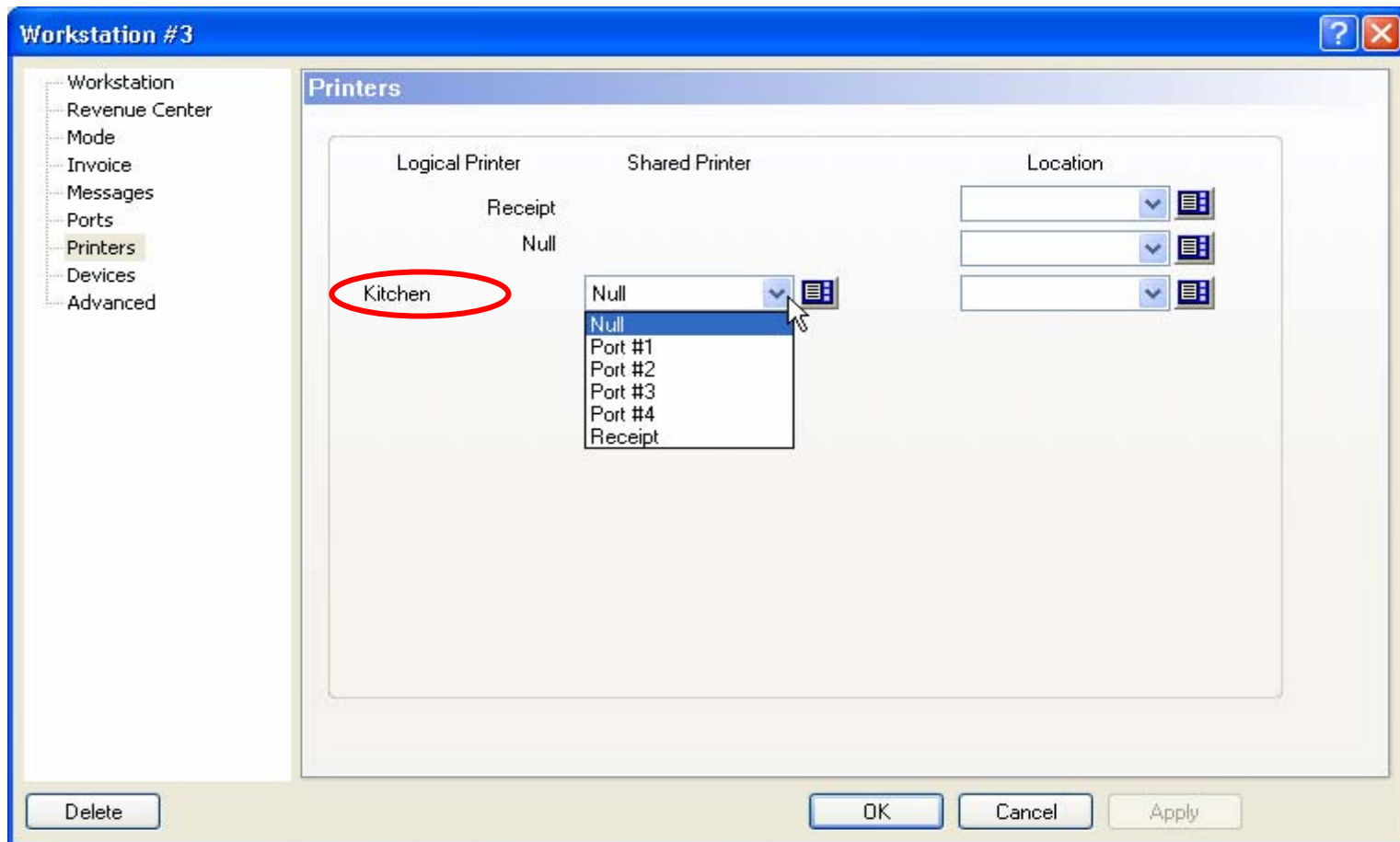




Workstations

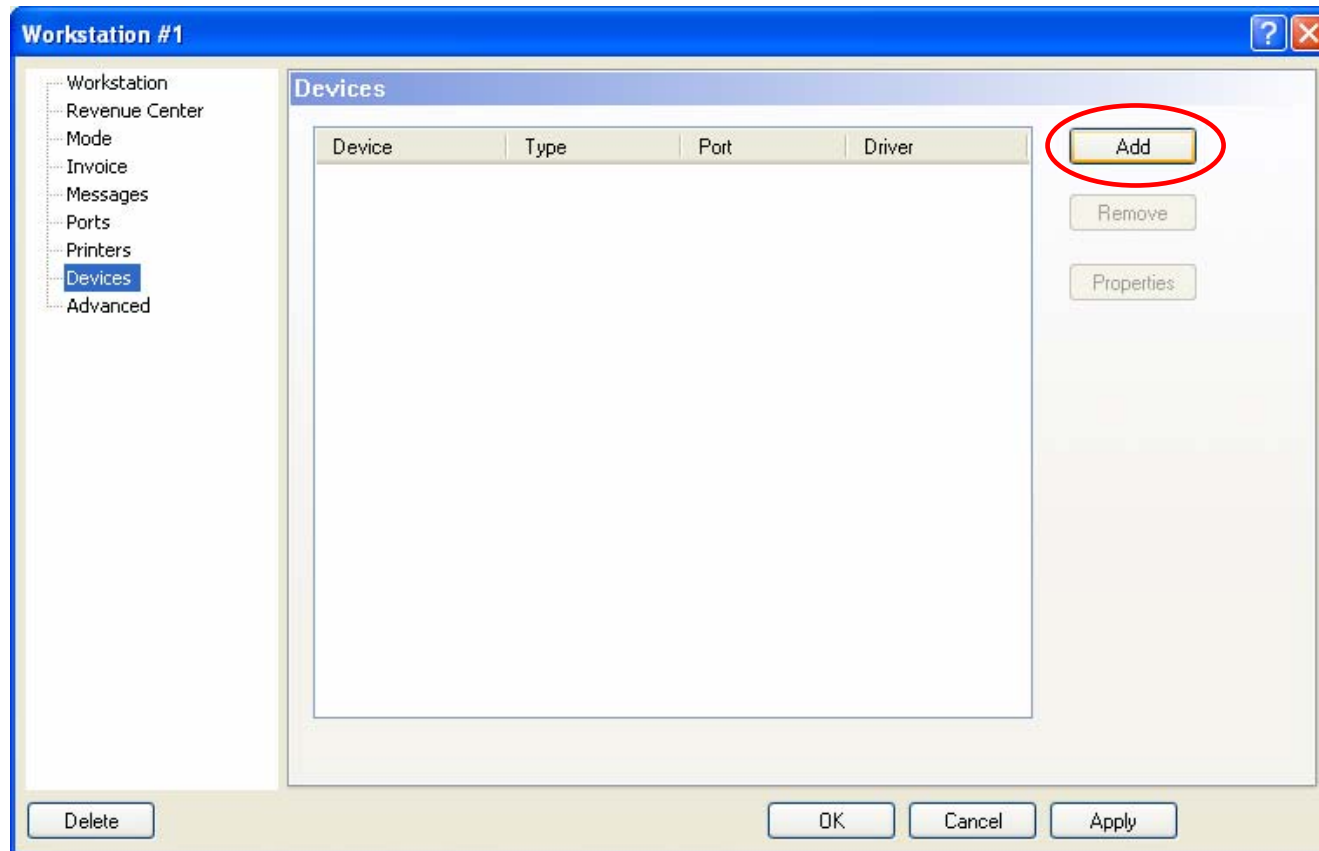
Click to continue

Use the **Shared Printer** column to define where **Logical Printers** are redirected for this workstation. For each Logical Printer, select a Shared Printer.



This is where all the **physical** connections from the workstation to its peripherals are defined.

Click on ADD.

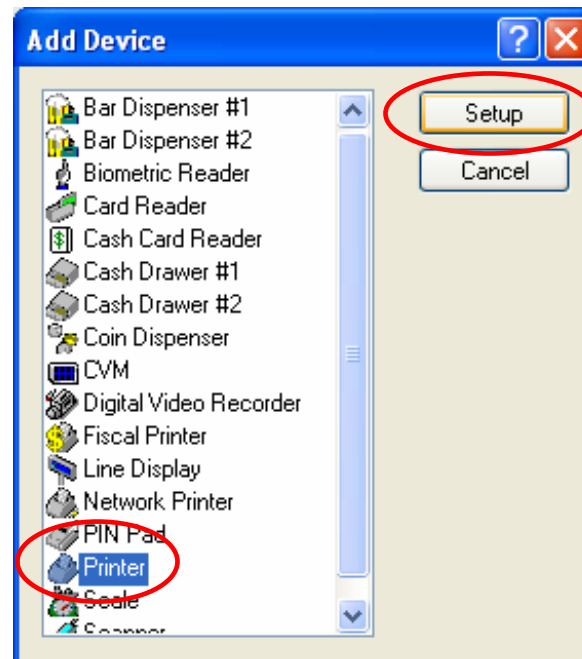


Workstations

Click to continue

Select **Printer**.

Click on **SETUP**.





Workstations

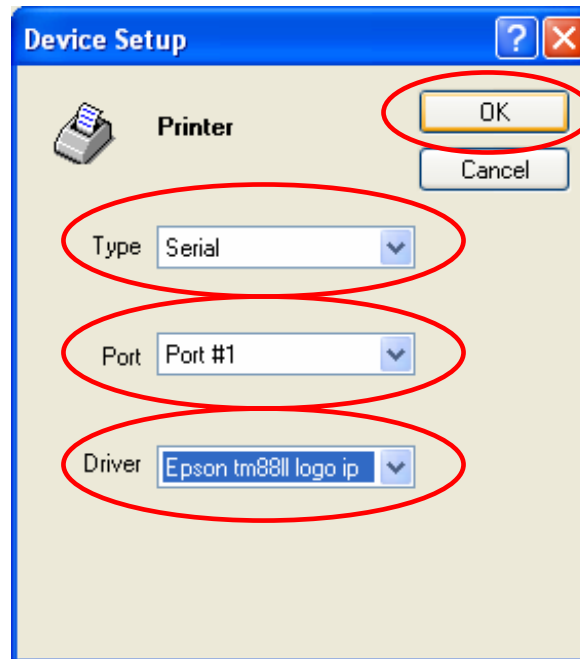
Click to continue

Select **Serial or Parallel port Type**.

Select the **Port** number the printer is connected to.

Select the **Printer Type** Driver previously setup

Click on OK.



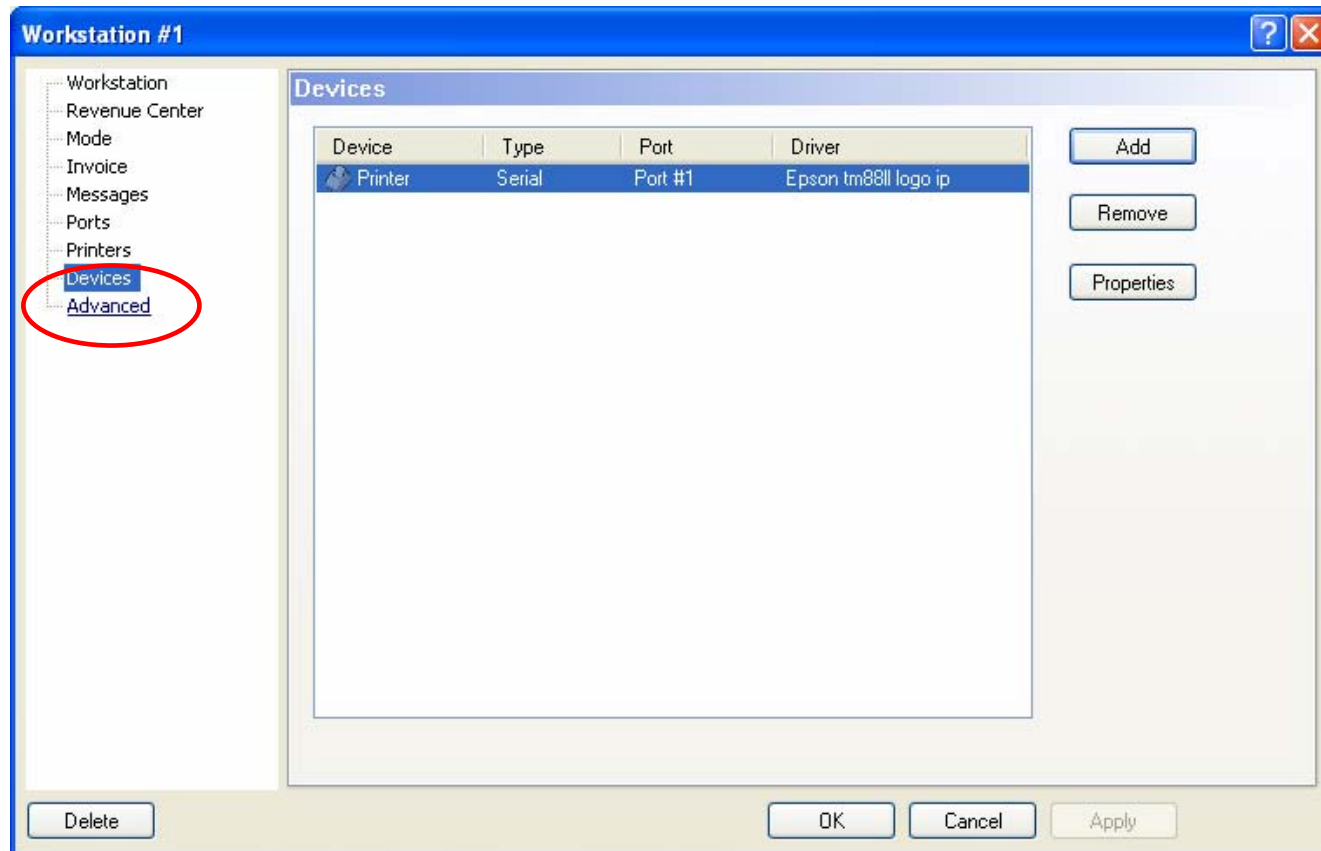


Workstations

Click to continue

Repeat the same process if there are more peripherals attached to the workstation.

Click on Advanced.

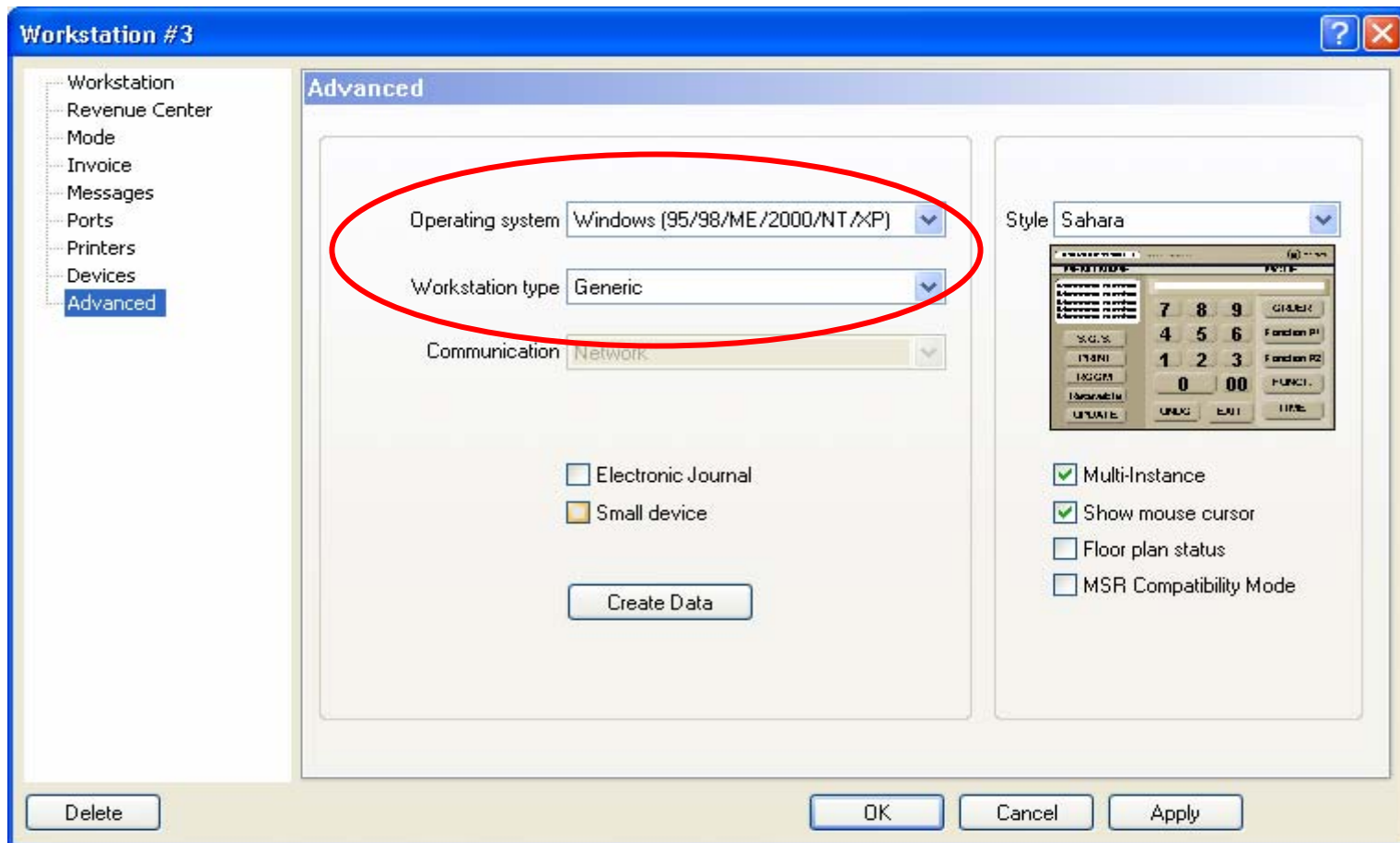


Workstations

[Click to continue](#)

Select the proper **Operating System**.

Select the **Generic Workstation** Type, unless you are using Panasonic or Sharp equipment.



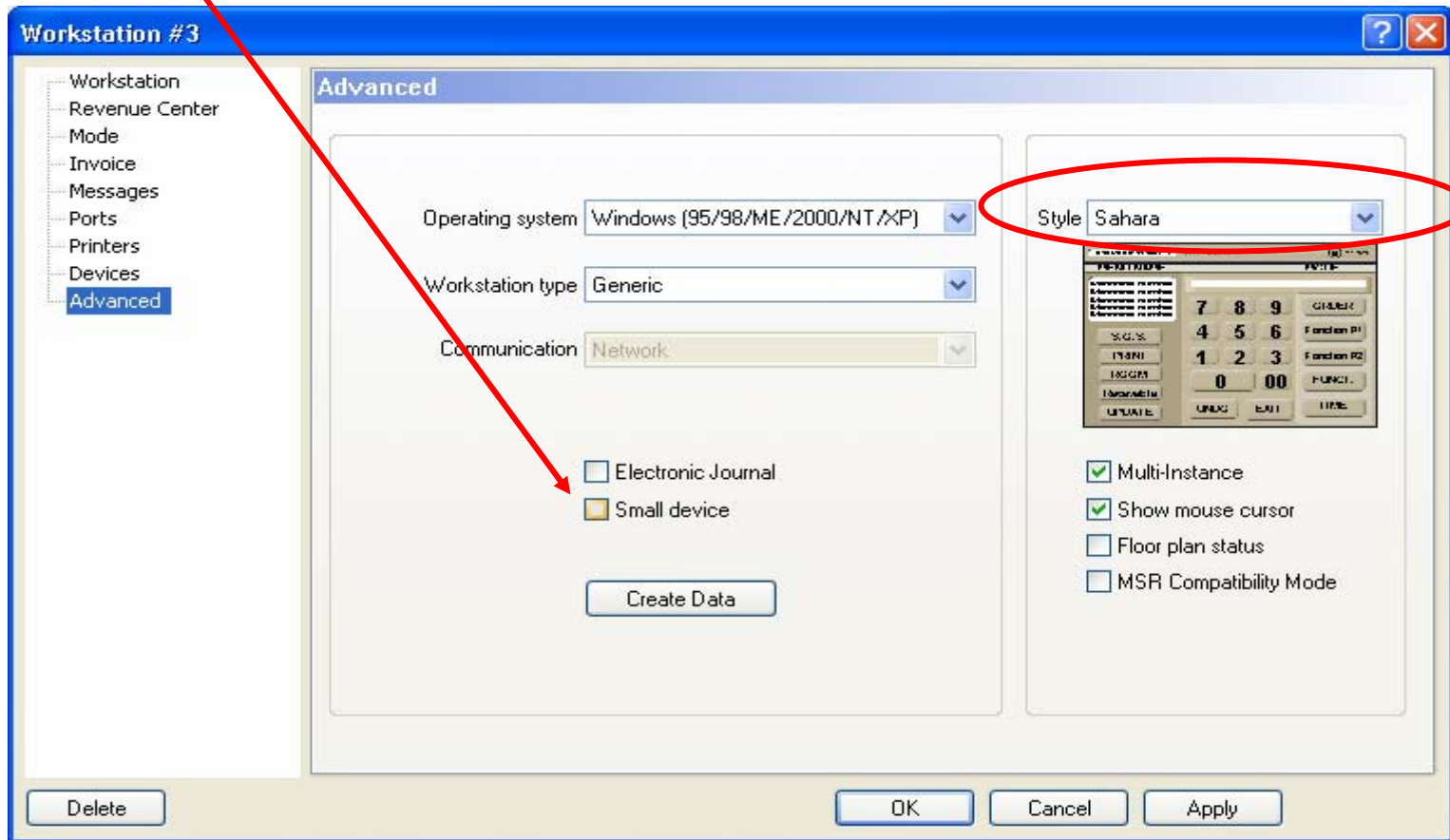


Workstations

Click to continue

Select the screen **Style, or Theme** for this workstation.

Enable the **Small Device** option if the workstation is a hand-held device.

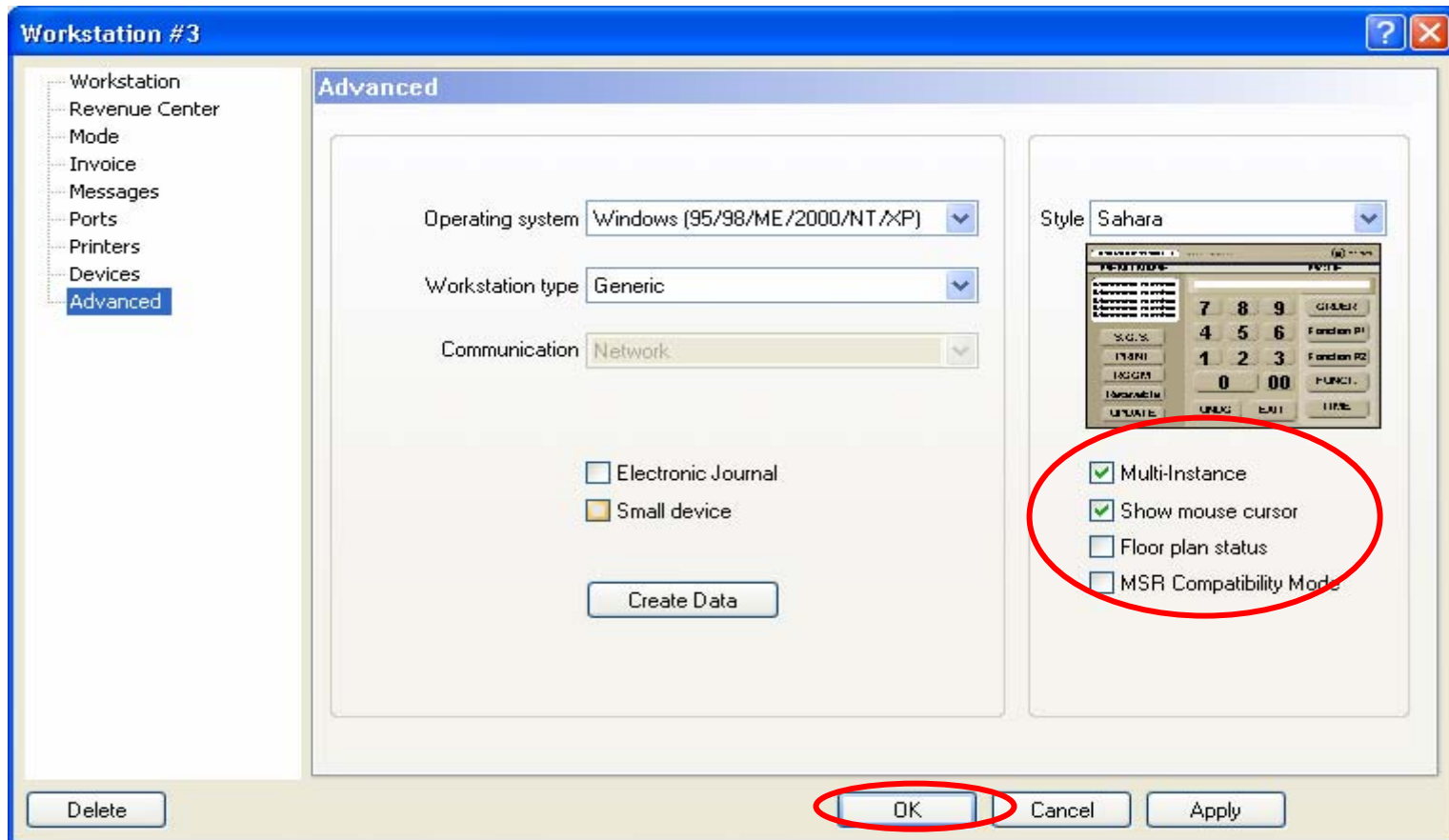




Workstations

Click to continue

- Enable Multi-Instance for programming use
- Enable Mouse Cursor for Local Workstation use
- Enable the Floor plan status option to use it as the Screen Saver.

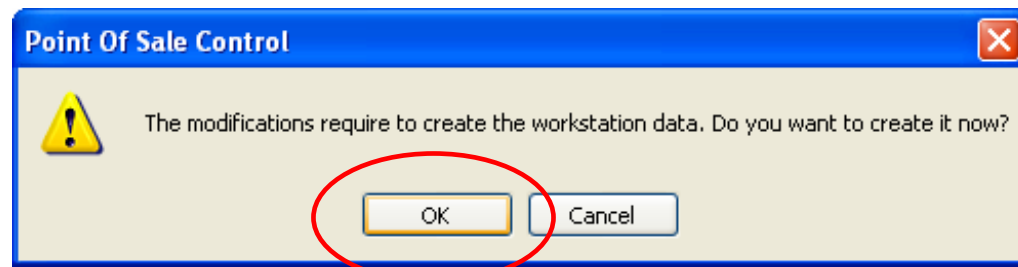




Workstations

Click to continue

If prompted to recreate the workstation data, click on OK.

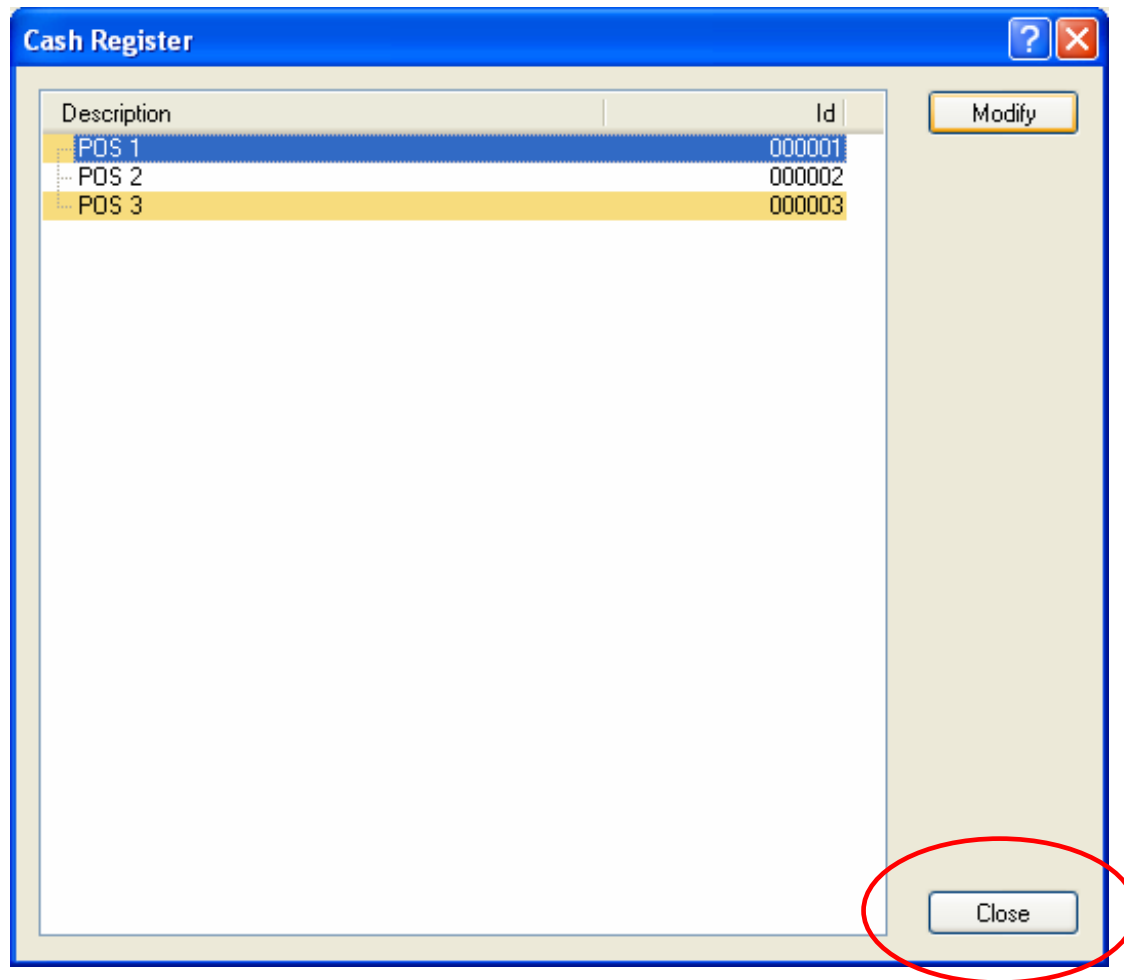




Workstations

Click to continue

Click on CLOSE.





This concludes the “Workstations” presentation.

We hope that this document helped you to understand the steps needed to setup Workstations in Maitre'D.

Refer to the “Shared Printers” and “Printer Types” presentations for explanations on how to use these printers.